

Find a provider in your health plan's network

A step-by-step guide for the plan you are considering

Having access to the right provider can have a positive impact on your health and well-being. Choosing one in your plan's network also saves you money.

Our online **Find Care** resource at anthem.com and the SydneySM Health mobile app include a search function to locate medical doctors, hospitals, labs, dentists, eye doctors, and other healthcare professionals in your plan's network. If you use a healthcare professional or facility outside your

plan's network, your part of the cost will be higher and your care may not be covered. Read on for details on how to use these convenient tools to find the right care for you.

You can search for care from anywhere with the Sydney app, or follow the instructions on the next page to find care online.



How to find care in your plan's network online

- **1.** Go to anthem.com/find-care/ or open the SydneySM Health app.
- 2. You can look for a provider by searching as a member by logging in with your username and password or the member ber number located on your ID card.
- 3. Select the Find Care option on the welcome menu.
- 4. Choose who you would like to see. You can search for a provider nearby or use their name.
- 5. Select a provider from the list to see more details, such as:
 - Specialties
 - Gender
 - Languages spoken
 - Training
 - A map of their office location
 - A phone number

We are here to help

If you have any questions or need more information, please contact Member Services using the phone number listed on the back of your ID card.



Sydney Health is offered through an arrangement with CareMarket, Inc., a separate company offering mobile application services on behalf of Anthem Blue Cross and Blue Shield health plans.

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